

### **Terms and conditions**

- All bookings require a non-refundable deposit of 50% of full accommodation charges with booking confirmation.
- All guests that make a booking at Boonoona Ski Lodge must have a gold membership at City Tattersalls Club. A gold membership fee is included in the booking price.
- The balance of full accommodation charges must be received 45 days prior to your arrival date. Boonoona Ski Lodge has 14 rooms and 50 bed licences. There may be a minimum per person base applied to each room. Ranging from 2-4 adult guests. Single bookings are welcome; however a single supplement charge may apply.
- In the event of COVID 19 related travel restrictions in place at the time of check-in date, guests will receive a credit note that they will be able to use to reschedule their stay during 2022 (subject to availability) or 2023 season (2023 season rates will apply)
- Travel insurance is highly recommended.
- In the event that City Tattersalls Club cancels a booking, payments will be refunded.
- The Club reserves the right to allocate bookings to any room in the Lodge.
- Bookings are not transferable under any circumstances.
- Children under the age of 3 can be accommodated. Extra fees apply. Adults need to bring own porta cot or travel cot and the space in the room will be limited.
- Children's rates are for children from 3 to 12YO. They will receive children meals and may at the lodge's discretion have dinner at other designated time different from the adults. The age of children will be as at the date of accommodation
- Rates include 3 meals per day. Lunch is a light buffet-style arrangement. Tea, coffee and toast are available 24 hours. Barista Coffee is available at extra cost.
- Low Season bookings are subject to demand.
- Over snow transport is only provided if guests arrive after 9am and prior to 6pm on date of check-in.
- Your rate of accommodation is based on the rate of the season period allocated.
- Check-in time: 10.30am on day of arrival (rooms will be available after 2pm).
- Check-out is at 9.30am on day of departure.

### **Cancellation Policy for all Bookings for 2022 (including those using credits)**

- Both credits and payments are not refundable under any circumstance.
- In the event of COVID 19 related travel restrictions in place at the time of check-in date, guests will receive a credit note that they will be able to use to reschedule their stay during 2022 (subject to availability) or 2023 season (2023 season rates will apply)